



## Let's Vote!

**Let our voices be heard!** Use your power and vote on Election Day (November 5) or by Early Voting (October 26 – November 3). In our democracy, voting gives us a strong voice to hold our elected representatives accountable for the decisions they make on our behalf.

Even if you can't vote, speak to those in your life who can, and tell them why voting matters to you and the people you love. For more information, go to <https://www.amidacareny.org/about-us/advocacy-and-research/vote/>

## Don't Forget to Renew Your Medicaid

**You need to renew your Medicaid health insurance each year.** If you don't renew, you will lose coverage, and you may be prevented from receiving health services, including medication.

Make sure that your contact information is updated, so you don't miss this important renewal letter. To update your contact information, call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) or log into your account at <https://nystateofhealth.ny.gov>. If you enrolled in Medicaid through Human Resources Administration (HRA), you can call the HRA Medicaid Helpline at 888-692-6116 or log into your account at ACCESS HRA.

If you need assistance, Amida Care is here to help. Just call our **Member Services at 1-800-556-0689, TTY 711.**



## It's Time to Get Vaxxed!



As we get into the cooler months, it's the perfect time to get vaccinated against the latest flu and COVID strains. Go to your nearest pharmacy or check with your health care provider about getting vaxxed to protect yourself for the season.

## Cancer Screenings Save Lives

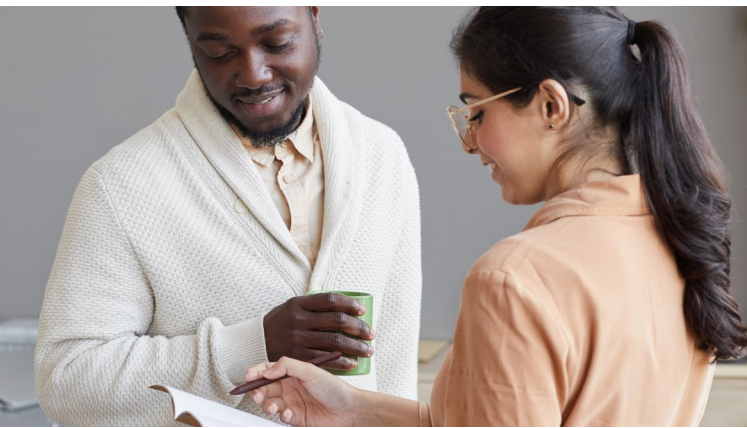
You may be due for one or more screenings for colorectal, cervical, breast/chest, or lung cancer. Screenings help detect cancer and pre-cancer at the earliest, most treatable stages. Did you know that the age for your first colorectal cancer screening has been lowered to 45? Transgender and gender-expansive people who have taken feminizing hormones (estrogens) for at least 5 years and are age 50 or older should consider starting breast cancer screening mammograms. Call your primary care provider today to schedule your free screenings, and earn Healthy Rewards (see next page) for getting them.

Please contact **Member Services at 1.800.556.0689/ TTY 711** if you have questions.

## Healthy Rewards Reminder

Members can earn up to \$125 in Healthy Rewards per year for preventive health care visits and screenings. Rewards may be used for wellness-restricted purchases, such as groceries, gas, and clothing. For more information visit: <https://www.amidacareny.org/for-members/earn-healthy-rewards/>

By now, you should have received your new black Healthy Rewards card! Please activate before using it by calling 1-833-614-3258. If you have any questions or haven't received your new card, **contact Member Services at 1-800- 556-0689 TTY 711.**

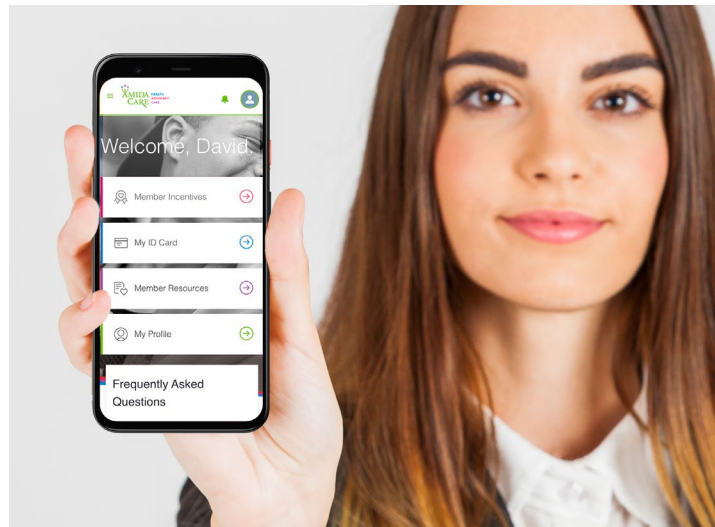


## Need Assistance? Stop By!

If you need assistance with your benefits, Medicaid renewal, or have any other questions about our plan, feel free to **visit our Member Services Walk-in Center**, located at 234 W. 35th St., New York, NY 10123. We are here to assist from Monday through Thursday, 9 am to 5 pm, and will be happy to help you.

## Check Your Contact Info

Please make sure that we have the correct contact information for you on file, including your primary care physician. This helps us better coordinate your care and ensures that you are using an in-network provider and won't receive any surprise bills! Always remember to show your member ID card, either in person or on your My Amida Care app, when you receive services, to avoid being billed. To verify your information, either **call Member Services at 1-800-556-0689 TTY 711** or check your My Amida Care app.



## Report Fraud, Waste, or Abuse

You may receive a letter verifying services that you have received. If the information is wrong, please contact our Compliance Hotline at **1-888-394-2285 (toll free) TTY: 711.**

Please also call the hotline number if you suspect any cases of fraud, waste, or abuse that involve your care. When you call, you can leave your name and number OR you can remain anonymous. You can also email [compliance@amidacareny.org](mailto:compliance@amidacareny.org) or write to us at Amida Care, Attn: Compliance Department, 14 Penn Plaza, 2nd floor, NY, NY 10122.



[www.AmidaCareNY.org](http://www.AmidaCareNY.org)

Member Services: 1.800.556.0689 / TTY 711

Amida Care complies with Federal civil rights laws. Amida Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-556-0689, TTY 711.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-556-0689, TTY 711.



Department of Health

Medicaid